

## Notes of INDIANA NENA Quarterly Meeting

Oct 20, 2010 11:14 AM at the Frontier Building in Westville, IN

- Indiana NENA President brought the meeting to order with an approximate headcount of 40 NENA members and guests
- Motion to accept the last meeting minutes as posted to this summer to the internet Ty Wooten 2<sup>nd</sup> Cindy Snyder - all in favor
- Treas. Report –Rob McMullen reported about \$1508 in the account, some money to deposit and some bills to pay yet.
- Tracy reported that ERS and Zuercher technologies were sponsoring the lunch today, and Dave Jones of Zuercher would give a presentation later
- Tracy made the announcement of the committees she has appointed:
- *Nominating Committee* : Cindy Snyder, Dan Mulford, Barry Ritter
- *Media Committee*: (was the web page committee and the newsletter committee) Rob McMullen
- *Conference committee* : Bonnie Kent and per by laws, 1<sup>st</sup> VP Tom Brindle
- *Legislation committee*: Jeff S, Jeff C and Ed Rueter, Bartholomew Co 911
- *Training Committee*(not conference related) Dan Mulford and Trina Winegardner
- *Dispatch Standards Committee* : Tom Brindle
- *EMD Committee*: Tracy Lightfield and Tod Schmucker
- *By Law Committee* : Ty Wooten and Rob McMullen
- *Public Education Committee* (combined HERO/ other committees): Dee Walchle
- *Wireless Committee*- Cindy Snyder , Barry Ritter assisting
- *Technical Committee* – Ernie Milburn
- NEW COMMITTEES:
- *Fundraising Committee* : Terri Bennett and Heather Reed assisting - both from Fayette Co
- *Recognition Committee* : Darin Riney– Wayne Co
- *TERT Committee*: Tracy and Rob
- Tracy said if anyone wants to help out on a committee, contact that chair to volunteer. The Committees and chair names will be posted on the website.
- Tracy announced the new Region 1 VP is Sue Fox,. She is from Pulaski County and replaces Jeff Cicillian who was elected as 2nd VP
- Tracey asked all present to please help find a VP for region 5, the southwest part of the state. That seat is still open. Any possible names, forward to Tracy.
- Tracy recognized two people present that passed the ENP exam this week and have been added to the short list of Emergency Number Professionals in Indiana. They were Jeff Cicillian and Darin Riney
- Tracy stated that with the new Recognition Committee, they hope to spotlight the good work of dispatchers and agencies, at work, or even the extra volunteering that some do to help in their communities. These kind of good deeds need to be recognized and all NENA members need to help get the word out. Sometimes we lose sight of the real good we do with the thousands of calls saving lives every day!

- Tracy explained the Fundraising Committee goal, to get funds to operate on. After the conference in April, our funds are really low. We need to research means of funds that can be obtained. One idea is a statewide raffle, for a trip. The legal parts of this are still being worked on.
- Tracy also brought up an idea of preloaded Kroger cards, as part of the Kroger Neighborhood Rewards program. We get the cards out, people put the money on the card and when it's spent, Kroger donates to NENA. One member added that Kohls and Marsh also do this. The board will look into this possibility. Any other ideas for funding are appreciated and asked to forward to your regional VP or the board.
- Tracy reported to the membership that many seem not to be getting emails and BLASTS from NENA and asked everyone to please go to the NENA website at <http://www.innena.org> and re-register for the email. Many people have had their email changed and they are being returned. It is the best way to keep people abreast of state news, especially with the new legislative session coming soon.
- NENA is also on FACEBOOK and will be working to keep that more up to date.
- We still have NENA sweatshirts available for sale.
- Tracy brought up the bylaws, we have two versions that are not the same, some things are different in both. Suggested all members download both sets of bylaws and work up to update into one. Rob and Ty Wooten will be working on this too. We need membership input on the bylaw review.
- Tracy reported on National NENA news. The national is raising member dues \$10 to \$130. To offset, they have come up with group membership plans. Five members would be \$500 (\$100 ea) and a \$150 voucher will be given as well to use on NENA training or items. Other larger groups are also available, and all are on the NENA national website. It is about a 30% savings
- The member incentive program for National NENA is new. A current member to sign up a new member, or one not paid for over three years, current member gets dues at old rate and new members get \$95 dues. Also for each new member signed, the current member gets points redeemable on the NENA website for stuff.
- Ty Wooten spoke on the dues increases. Ty is on the National NENA Finance Committee and was directly involved in the negotiations to set the dues rate. They believe they have increased the value of National NENA and will more than make up for the increase.
- Tracy added that the state chapter gets a portion of the dues, and the more members we can get, the better we can function, network, and improve the training and support of all members.
- Tracy reported many have complained about not receiving the refunds for volunteering to work a day at the National NENA convention this year as state. It was found that you have to make a formal request for the money back. Also some discrepancy on the names they have listed as working and who really worked. Call Bree [brobins@nena.org](mailto:brobins@nena.org) Cindy reported she finally got her refunds after several calls to national.
- Tracey reported she attended the State APCO meeting last week. The intention was to attempt to gain APCO support to partner in a move to push the TERT

Initiative forward into the state, and work with IDHS and IPSC. Also, to test the waters about a possible joint conference for NENA and APCO. Both groups had reduced attendance at the conferences and finances are rough for both. It was proposed to have APCO put on a day class at least for the NENA convention and see if that works. A joint conference in 2012 would be the earliest if both boards approve the idea.

- Lengthy discussion held on TERT, suggestions from members ideas of how it should be ran, and thoughts to be wary of having IDHS run it all. Who is going to fund it, and training options for those participating were all discussed. IDHS District 7 is doing a prototype TERT for that district and will be using district training funds.
- Tracey reported that many NENA members attended the state ISPC conference and spoke to Don West of IDHS and Joe Wainscott, IDHS Director, as well as the heads of IPSC about several issues. TERT awareness for the state is well underway.
- Tracy announced that Ken Loudon had retired from the Executive Director position for the Indiana Wireless Board. Tracy introduced the new Director Barry Ritter.
- Ritter started off expressing how he wants to improve the relationship between NENA and the wireless board and will listen to anyone that wants to express an idea or problem. Ritter reported the Board is not sponsoring any legislation this year, but warned all to watch the new session in January 2011, as there are rumors of a number of bills that will be proposed involving communications and 911 issues. Many deal with changes in funding from all angles. The demands on PSAPs continues to grow, with many writing bills that dump more responsibility, but know nothing about a PSAP.
- The Annual Wireless Board meeting will be Dec 8. Go to the IN 911 website to sign up asap. <http://www.in911.net>
- Ritter reported that the board will be sending out a check, as part of a lawsuit that was settled, with TRACPHONE. The details are not to be disclosed, but all jurisdictions will get money, by the formula, some more than others. 911 Directors need to watch for this as it will not be expected and may end up in the county general fund.
- The funding for Prepaid Cell from the new law that took effect in July is just now coming in. The retailers pay the Dept for revenue and then the portion for the wireless fee, 25 cents, comes to the board. There is no way to audit it with the law as passed and just have to trust that they are paying for what they sell. After 6 months, stats will be provided as to what the prepaid law is bringing in.
- Ritter reported there are counties looking into adding a Parcel Fee, to every property owner parcel to add funds for 911, in an attempt to recover the loss of landline funds. St Joseph county passed an Emergency services tax but the money is being spent on fencing and libraries instead of the actual intended services
- Some city officials are claiming 911 is a county responsibility and are wanting legislation passed to free cities from any financial funding of it. More pressure is falling on towns and cities because of the loss of landline funding to the county 911 fund.

- Discussions with state 211 board has cleared up the rumors that they want money from 911 fees. They are not going after any 911 monies and only are looking for funding from other state agencies and groups.
- Ritter reported that Ball State has completed the first module of the 911 Communications Supervisor on line training and will be on the IPSC website. This is part of a federal grant Ball State received after communications failures in the country, and have been doing research on lack of training. There has been minimal local participation, NENA offered to assist but was refused. This is not a state project and no one locally is involved, but the training is to be offered free. More modules are being developed off of this grant. Ball State may be coming to the next NENA convention, to do a beta testing of the next module of training.
- If you need to contact Mr. Ritter and the wireless board, use [britter@in911.net](mailto:britter@in911.net)
- Ritter was asked about the opening on the wireless board from the communication side. Three names were forwarded to the Governors office weeks ago, and an official request has also been sent as to the progress, but nothing has been heard. Also have an opening on the board from the state side and it isn't getting filled either. NENA and APCO are both to have a representative on the State Wireless Board.
- Education related items from the wireless board. Ritter stated they support the Cell Phone Sally educational program, and also have donated DVDs for the elementary school training packets NENA is putting together for distribution, They were bought with educational funding from the wireless board.
- Dee spoke on the status of these packets, and everything is close to being done, have gotten a lot of sponsors but it looks like the remaining issue is the \$250 need for shipping them out. Ty Wooten motioned we NENA pay for it and Jeff Cicillian to pay, all members in favor.
- Suggestions that maybe the wireless board can sponsor some training at the next conference on wireless technology today.
- Gary from State APCO was in attendance and spoke to the cooperation he sees between the two groups and they are looking into partnering up for a future conference and helping each other out
- Motion to adjourn Ty Wooten 2<sup>nd</sup> Jeff Schemmer